

the maximum value of the Functional Suitability characteristic is 33. It can be concluded that the value of the ITS Academic Information System case study test for the Functional Suitability characteristic is 81.03.

The test results on the characteristics of Performance Efficiency get a total absolute value of 6.56. The weight of the Performance Efficiency characteristic is 0.07. If converted, the maximum value of the Performance Efficiency characteristic is 7. It can be concluded that the value of the ITS Academic Information System case study test and myITS Single Sign-on Performance Efficiency characteristic is 93.71.

The test results on the reliability characteristics get a total absolute value of 6.48. The reliability characteristic weight is 0.09. If converted, the maximum value of the Reliability characteristic is 9. So, it can be concluded that the value of the ITS Academic Information System case study test of Reliability characteristics is 72.00.

The minimum quality rating standard for web applications is 70 [6]. So, it can be concluded that the ITS Academic Information System has met the quality standards on the characteristics of Functional Suitability, Performance Efficiency, and Reliability.

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